

Department:	Comm. Dev./Planning
Bargaining Unit:	SEIU
Salary Range:	E45
Last Revision:	September 2001

### **CODE ENFORCEMENT OFFICER**

### **DEFINITION**

Under the general supervision of the Community Development Director or designee, seeks compliance with sections of the Municipal Code, ordinances and resolutions in such areas a planning, zoning, community nuisance, property maintenance, housing, signs, and related areas, and performs related work as required.

### SUPERVISION EXERCISED

No supervision exercised.

# **EXAMPLES OF IMPORTANT AND ESSENTIAL DUTIES**

Responds to public inquiries regarding permits and/or licenses, explains Hollister Municipal Code requirements and procedures.

Ascertains and gathers facts related to applicable ordinances, codes, laws, rules, and regulations and determines and institutes proper action to be taken.

Responds to and investigates complaints regarding violations of City ordinances; issues notices of violations; stipulates necessary changes for ordinance compliance; takes appropriate action to insure compliance.

Prepares reports and recommendations on code enforcement matters, and gains voluntary compliance.

Coordinates actions with other departments, jurisdictions or regulatory agencies.

Prepares case information and presents evidence at appeal hearings and other legal proceedings.

Explains, interprets, and makes presentations to community groups and businesses.

Maintains records of applications, inspections, investigations, violations, hearings and related data.

Performs field surveys and inspections related to above functions.

## **EXAMPLES OF IMPORTANT AND ESSENTIAL DUTIES**

Assists the Community Development staff in a variety of duties including researching and rewriting ordinances and performing a variety of office functions.

Perform related duties and responsibilities as assigned.

### OTHER JOB RELATED DUTIES

Completes special projects as assigned.

Performs related duties and responsibilities as required.

# JOB RELATED AND ESSENTIAL QUALIFICATIONS

# **Knowledge of:**

Municipal Code enforcement methods and procedures.

Principles of investigation, interviewing, and report writing.

Safe and efficient work practices related to inspections and enforcement duties.

Techniques of negotiations and conflict resolution.

### **Skill to:**

Establish and maintain effective working relationships with individuals and citizens groups, businesses, and other internal and external agencies.

Gather and analyze data for the purpose of preparing accurate and concise written and statistical reports.

Interpret and implement assigned regulations, policies, and procedures as they are related to the program.

Interpret City codes and determining corrective action.

Operate an office computer and a variety of word processing and software applications.

# **Ability to:**

Apply analytical skills and understand impact and consequences of decisions and actions.

### **Ability to:**

Read and interpret laws, codes, ordinances and policies.

Process information and data in a relevant manner to reach reasonable conclusions and make practical decisions.

Travel to remote sites within the city to conduct inspections.

Work indoors or outdoors in a variety of climatic conditions.

Ability to express oneself clearly and concisely both orally and in writing.

Bilingual Spanish speaking skills highly desirable.

Meet deadlines, work independently, and operate office equipment.

To work alternative work schedules.

# **Experience and Training Guidelines**

Any combination equivalent to experience and training that would provide the required knowledge, skills, and abilities for a Code Enforcement Officer would be qualifying. A typical way to obtain the knowledge, skills, and abilities would be:

### **Experience:**

Two (2) years of experience dealing with the public in any of the following types of work: code enforcement, planning, building inspection, investigation, or other closely related field. Additional related experience may be substituted for the education requirement below to a maximum of one (1) year. Local government experience desired.

### **Training:**

Two (2) years of undergraduate course work from an accredited college or university (equivalent to 60 semester units or 90 quarter units).

### **License or Certificate:**

Possession of a valid California driver=s license authorizing operation of an automobile or light truck.

# **License or Certificate:**

P.O.S.T. approved Penal Code 832 certification may be required prior to completion of the probationary period. Certification as a Code Enforcement Officer from an organization approved by the California Association of Code Enforcement Officers is desirable.

# **Special Requirements**

Essential duties require the following physical skills and work environment:

Ability to work in a standard office environment with the ability to sit, stand, walk, kneel, crouch, twist, climb, crawl, stoop, squat and lift 20 lbs; exposure to noise, outdoors, dust, vibration, confining work space, chemicals, mechanical hazards, and electric hazards; ability to travel to different sites and locations. Work environment is expect to be office conditions 50% of time and outdoors in varying conditions 50% of time.

Effective Date: September 4, 2001